

Forest of Dean Health Forum
West Dean Centre, Bream
Tuesday 1st December 2015 – 7.00-9.00pm
Minutes

Present:

Linda Vaughan - secretary	Albert Weager –Chair
Di Martin – committee	Pat Nixon – FVAF
Jan Baynham – committee	Tony Midgley – Friends of Lydney Hospital
Roger James – West Dean PC	Marie Fraser Griffiths – Friends of Lydney Hospital
Margy Fowler – Glos Car Services	Mary Thurston – Friends of Lydney Hospital
Sarah Bailey – Forwards/Drop In	Barbara Jenkins – Public
Caroline Smith – NHS Glos CG	Peggy Jordan – Public
Mary Matthews – Bream Ladies	Dr Peter Jackson – Governor GRHNSHT
Hilary Bowen – Public	Dr Martin Gibbs – Blakeney Surgery
Lynn Sterry - Cinderford TC	Don Pugh – Lydney Town Council

1. Welcome and Introductions

The Chair welcomed all attendees and introduced our first Speaker:

**Sarah Bailey – Employment Support Co-ordinator
from Forwards/Drop In based at the Main Place in Coleford.**

Sarah explained that she is employed by Gloucestershire County Council along with a team who offer many services to all ages and all disabilities.

The team offer support in many areas including paperwork, benefits, housing, internet, home seekers as well as emotional support. People are supported in social networking, community schemes, forming friendships, home living skills such as cooking and washing, safety inside and outside the home, managing money and problem solving, all with a view to enabling independence and finding and retaining work. They provide transitional support from college and have a monthly programme of events.

Forwards Employment Service offers one to one support for people who are working with or about to access Adult Social Care.

Forwards Work Clubs can support anyone who is finding it difficult to overcome health related barriers.

- Type of help includes:
- Confidence building
- CV and job application support
- Identifying transferrable skills to job goals
- Interview skills
- Financial management
- Benefits advice
- In work support

30/30 Challenge offers an opportunity for young disabled people to learn about work in a real life situation. It needs employers, schools, colleges or other young people to offer a few hours to give a young person an insight into the world of work.

The enablement programme usually takes up to six months but clients who are assessed as not safe are referred to Shire Hall for further support. There are currently 167 clients on the books and there are approximately 20 going to the Drop In each day.

There are many services making use of the side rooms at the drop in and these include Teens in Crisis, Glos Rape and Sexual Assault, singing for the brain, Green Square, Independence Trust, Asperger's Support group, Together Trust.

Leaflets were handed out and members invited to visit the Main Place to see the facilities. Any organisation could contact them to enquire about hiring a room.

2. Apologies

Tim Fretter	Stephanie Bonser	Melanie Getgood	Richard Skinner	Chrissie Johnson
Judy Berry	Jane Hamilton	Debbie Gills	Farooq Ismail	Anna Rarity
Roger Sterry	Lynn Teague	Terry Hale		

3. Matters Arising

- **A correction to the minutes from November to make it clear that from November 1st 2015 Accident Unit is covered 7 days a week until midnight by an A & E Consultant. Plans are to be considered to improve the emergency pathway and have a Consultant Chest Physician and Consultant Cardiologist working in conjunction.**

4. Chair's report

Albert presented his report which is attached as an addendum.

It was noted that when a patient is seen at one of our Minor Injuries Units by a nurse practitioner, the nurse can refer to the OOH doctor when appropriate.

List of clinics and services held at Lydney and Dilke will be circulated to all members.

5. Treasurers Report- Balance £596.41 as at 31st October.

We are very grateful to West Dean Parish Council who have awarded the Forum a grant of £300.

6. Members Reports

Despite many enquires there has been no further information about the state of the TTIP negotiations.

Refreshments - Mince pies and soft drinks were available.

7. Speakers:

Margy Fowler – Locality Manager

Gloucestershire Care Services provide universal and specialist services for adults and children that are delivered across Gloucestershire in a community setting, including in people's homes, community clinics and community hospitals.

Margy presented information about the range of services offered and the numbers of patients' appointments. Some key points from 2014-2015 are:

- 1.2 million contacts
- 881 inpatients in Dilke and Lydney hospitals
- 13,645 outpatients
- 17,387 at Minor injuries and Illness units
- Zero MRSA, MSSA, E.Coli
- Below average length of stay
- Zero delayed transfers
- High percentage of service users showing a reduction in need within the care of an Integrated Community Team (ICT)
- High percentage of service users being discharged from ICT with no on-going need.

There is a large range of specialist services in the Forest, at home and in clinics where there were 59,884 appointments in the Forest of Dean. These also include children's services.

Caroline Smith – Senior Manager Engagement & Inclusion

Caroline gave a presentation about the consultation process that is taking place to ensure that the Commissioning Group are aware of the needs of the Forest of Dean population. The review will take into account the fact that people are living longer, have more complex illnesses and long term conditions, significant advances in treatment, increasing demand and expectation and need to be 'affordable'. It is vital to make the best use of resources, ensure more joined up services and support people to live a healthier lifestyle. Many organisations are involved including the voluntary sector and local councils.

Many more meetings are planned and there is a lot of work to do before final plans can be agreed and implemented.

8. Future meetings:
 - February – Speaker from Colliers Court
 - March – Speaker from Childrens' Services - Barnardos

9. AOB

Addendum

Chairs Report to The Forest Health Forum 01/12/15

Various meetings have been attended within the local NHS system.

A meeting with a senior commissioning manager confirmed that unwell patients attending the minor illness and injury units, out of hours, can be handed on to the Out of Hours doctor service, by the nurse practitioner, if deemed appropriate, in the circumstances.

Comprehensive, whole system plans, are now in place to manage demands this winter. Management success will depend upon capacity, staff and resources as well as bed availability and pro-active co-operation and collaboration across the health and care economies. Patient flow timings are important to ease pressures across the system, both for admissions and discharges. Efforts are being made to address related issues.

There is an increasing demand for ambulance services and Emergency Care Assistants are being trained to become paramedics (16 are earmarked for Gloucestershire) . Ambulance handover times are improving and there are fewer diversions from 111 to the ambulance service, as the developing relationship between the two providers, is enhancing patient outcomes.

Integrated planning by the commissioners and the hospitals trust is promoting accelerated pathways for cancer patients.

The role out of the Electronic Patient Care Record is still some way off and is dependent upon the ambulance dispatch system being changed.

At a meeting of the Forest Locality reference group there was a presentation by Rod Brown of Gloucestershire Care Services, on the range of current community services in the Forest.

Representatives that the integrated and rapid response teams were working well and that a role for social services was incorporated in them.

It was pointed out that the Forest was losing out in voluntary funding grants as services provided were locally based and not countywide (the criteria) for GCC funding. It was felt that this was discriminatory and should be addressed. Age Concern 'Meals on Wheels' was offered as an example.

Albert Weager Chair 01/12/15