

Forest of Dean Health Forum
West Dean Centre, Bream
Tuesday 7th March 2017 – 7.00-9.00pm

Minutes

Albert Weager – Chair	Linda Vaughan – Secretary
Jim Spiers – Treasurer	Dr Peter Jackson
Di Martin – Committee Cinderford TC	Don Pugh – Lydney TC
Peggy Jordan – public	Stephen Longton – Friends of LDH
Marie Fraser Griffiths – Friends LDH	Mary Thurston – Friends of LDH
Barbara Jenkins – public	Hilary Bowen – Gov 2Gether & Barnwood Trust
Clive Elsmore – Coleford TC	Lynn Sterry – Cinderford TC
Jackie Jenkins – GCS	Roger Sterry – Cinderford TC

1. **Welcome and Introductions** – Albert welcomed everyone and commenced with his report as the speaker was delayed.

2. **Apologies:** Lynn Teague, Angela Davies, Doug Battersby, Judy Berry, Mel Preston

3. Speaker: Ian Preston – Healthy Lifestyles Service

Ian gave a very interesting talk about the service but we were unable to show the powerpoint presentation because of technical problems. His talk was very well received and appreciated by the members.

This is an integrated service which will provide people with all their lifestyle support through one single point of access, rather than through separate services. The service aim is to create a well, confident and self-reliant society in Gloucestershire. The top four modifiable causes of chronic disease and preventable mortality are smoking, drinking, poor diet and physical inactivity. Clients can self-refer or be referred from a GP or other organisation and the triage will assess the level of support and the appropriate pathway. All clients could be referred on to a specialised service if needed.

To contact the service telephone 0800 122 3788

Website: www.hlsglos.org

Ian Preston: ian.preston@hlsglos.org 0777 999 3783

A copy of the presentation has been sent separately.

4. Matters Arising

- Thanks to Jan Baynham – the members wished to convey their thanks and appreciation for all the work Jan did for the Forum. A collection had been made to present Jan with a gift from the membership and the committee would be meeting her for lunch later in the week.
- Projector – it was agreed that the Forum could purchase a projector at an estimated cost of £200 - £250.

5. News Updates and correspondence

Healthwatch Gloucestershire

Following a competitive tender, Evolving Communities has been offered the contract to provide Local Healthwatch for five years, with an option to extend for a further two years. Their service will keep the well known Healthwatch Gloucestershire brand.

6. Chair's report – attached below

7. Treasurers Report- Balance as at 2nd February - £1009.89

8. Members Reports – information about Car Park charges at Gloucestershire Hospitals

Neil Jackson Director of Estates and Facilities would like to thank you for your comments regarding parking charges at this Trust. Whilst he fully appreciates your comments on this subject, he explains that the principle of staff, patients and visitors paying for car parking has been set within the NHS at a governmental level, albeit that the tariffs are determined locally.

Neil notes that the provision of car parking on site incurs a cost to the Trust, for construction, maintenance, staffing, lighting, security and loss of development opportunity for the land. Based upon the principle that monies provided for healthcare should not be used to maintain car parking facilities, there becomes a need to charge people to park at our sites. In the most basic terms, to allow free car parking would require us to reduce the money spent on health care, such as doctors, nurses or medicines.

Historically, the lack of parking availability at Gloucester Royal Hospital was flagged as a significant concern by both staff, visitors and patients. To address this, the Trust entered into a contract with Indigo for the construction of a multi-storey car park. As I am sure you can appreciate, this had a significant cost attached to it. Therefore to ensure that clinical provision was not detrimentally impacted by this work, the contract placed with Indigo allowed for their reclaim of the building costs through the operation of the car parking facilities on site

Neil explains that the majority of the monies generated by the car parking charges go directly to Indigo to pay for the construction and operation of the multi-storey car park it. The revenue generated above that necessary to pay for the Indigo service is passed to the Trust and this supports the Trust costs for the resurfacing, CCTV, lighting costs, maintenance and upkeep, of our other car parks.

Neil sincerely hopes that the above provides you with an understanding of the reason for charging for car parking, reassures you that the monies generated are related to the costs of provision of our parking facilities and supporting our clinical services.

9. Future meetings: Next meeting with Fire and Rescue Service and hopefully the Ambulance Trust will be able to attend our meeting in May.

10. AOB

Chair's Report - 7.3.2017

1. Chair and Linda have attended a Focus Group meeting with the South West Ambulance Trust who are designing a new leaflet to be given to patients after a visit from the ambulance service. The leaflet will patients advice and information including what to look out for, what to do and who to contact if necessary. The leaflet should be available by the end of March.
2. The Onward Care Team has a target to reduce the number of medically stable and fit patients in hospital who need to be discharged.
3. Blood Transfusion Committee: Consultant Anaesthetist are asking the CCG to fund intravenous iron transfusions for patients who are found to be anaemic prior to surgery.
4. A & E Delivery Board: Ambulance Trust are trialling changes to coding, triage and dispatch. The Ambulance response programme led by Neil Le Chevalier is changing the coding to include purple for cardiac arrest, Red for Stroke, Amber and then green for less urgent cases. The reconfiguration plans mean phasing out of cars as rapid response vehicles and converting them to ambulances. 85% of ambulances will have double crews and there will be 16 new ambulances. The Forest will have three ambulances. They are also looking at a scheme whereby community First Responders are trained up.
5. Gloucestershire Hospitals are addressing their financial difficulties. Deborah Lee has a financial recovery plan which includes selling off property. The deficit of £42m will be reduced by £27m during the next financial year and the balance cleared by 2019.
6. The Hospitals Trust is providing "Breaking the Cycle events" so that there is more commonality of performance and more engagement from staff. The Chief Executive is providing Quality Academy training for staff. It was agreed that the level of bed occupancy is largely determined by the provision and availability of care in the community.
7. Overview and Scrutiny: Cleeve Link Care Service has gone into liquidation but the County Council are working 24 hrs to ensure all clients are still getting the care they need. Carers have been working without pay but the Council have agreed to pay them and help with transport costs.

A press report is attached.

Update Statement from GCC regarding Cleeve Link

13 March 2017

Statement from Margaret Wilcox, Commissioning Director: Adults & DASS

"Following the news last week that Cleeve Link, one of the council's home care providers is closing, there have been some delayed visits and a handful of visits that have been missed, but we have been in contact with service users and families to make sure they still receive the care they need.

Throughout the week, the Cleeve Link carers have carried on working, through the uncertain times, and their dedication and commitment will mean they will continue to provide care this weekend.

There were some delayed visits and a handful of visits yesterday that have been missed due to issues surrounding Cleeve Link vehicles no longer being insured. We acted quickly and arranged a number of hire cars and taxis ready to make sure that Cleeve Link staff could continue to provide care. We have continued to be in contact with service users and families to make sure they still receive the care they need.

The council is continuing to work with partners to take on the care staff going forward.

The 24hr telephone number for queries is still available for anyone with concerns **01452 887689.**"